

Deivids Bergmanis

Workforce Planning · Data Analysis · Excel Automation (VBA, Power Query)

LATVIAN, BASED IN MALTA

LINKEDIN.COM/IN/DEIVIDS-BERGMANIS HELLO@BERGMANIS.DEV BERGMANIS.DEV

Workforce planner who has moved from scheduling into analysis and tool building, with seven years in iGaming live operations. I build Excel (VBA, Power Query) and Python tools that automate planning work.

EXPERIENCE

Workforce Planning Scheduler SEP 2024 – PRESENT

BET365 · SLIEMA, MALTA

- Build Excel tools (Power Query, VBA) that automate scheduling work; one cut my own time per cycle by 70%.
- Automate payroll, stakeholder presentations and schedule amendments, cutting time on them by 40–50%.
- Analyse rotation patterns and schedule adherence to spot coverage risks and improve rosters.
- Schedule a subset of teams in NICE IEX across phone, chat and email; coordinate training schedules.

Live Schedule & Planning Specialist JAN 2021 – SEP 2024

PLAYTECH LIVE LATVIA · RIGA, LATVIA

- Owned monthly and long-term scheduling in EZShift for a high-volume live studio in a regulated environment.
- Produced capacity plans and staffing scenarios for headcount growth with Operations and Talent Acquisition.
- Through COVID-19, rebuilt schedules around distancing limits, curfews and weekly rule changes while keeping minimum staffing.

Floor Manager · Trainer · Game Show Host AUG 2019 – DEC 2020

PLAYTECH LIVE LATVIA · RIGA, LATVIA

- Hosted live game shows, trained new presenters under COVID-19 restrictions, then ran the live floor covering adherence, escalations and shift coverage.

SKILLS

DATA & AUTOMATION
Excel, VBA, Power Query, Formulas & dynamic arrays, Pivot tables, Python

WORKFORCE PLANNING
WFM scheduling, NICE IEX, EZShift, Capacity & coverage planning

WEB & DEV TOOLS
HTML/CSS/JS, Git & GitHub, Jira

CURRENTLY LEARNING
SQL, Power BI

SELECTED PROJECTS

IEX data-prep automation · My time per cycle –70%

Scheduler toolkit · Time on these tasks –40–50%

Event-driven volume analysis · In progress

EDUCATION

Riga Technical College
Professional higher education (1st level, EQF level 5), Computer Engineering · Sep 2017 – Jun 2019

Saulaines Profesionālā vidusskola
Vocational programme, Computer Engineering · Sep 2016 – Jun 2017

LANGUAGES

Latvian · native

English · full professional

Russian · limited working

COURSES

Learning GitHub · Learning Jira Software